



911 Public Safety Newsletter

May 2024

Secure your garage: A guide to thwarting thieves



As the warm weather arrives, so does the increased risk of burglaries. Your garage, often housing expensive tools or even acting as a gateway to your home, can be a prime target. Prioritizing garage door security is crucial in safeguarding your home.

Keypad security code: Your first line of defense

Modern garages commonly use keypads for entry. Treat your entry code like a bank account password: keep it private. If you must share it temporarily, ensure you change it afterward.

Remote control: Out of sight, out of mind

Avoid the predictable hiding spots for your garage door remote, such as your car's glove box or under the seat. Thieves are aware of these common locations. Instead, carry the remote with you, leaving potential thieves clueless about its existence. Consider upgrading to a keychain universal remote or a smart garage door opener, which allows remote operation via a phone app.

Motion sensor lights: A bright idea

A sudden burst of light can startle and deter burglars lurking near your garage. Lights with motion sensors are a practical solution, providing automatic illumination when movement is detected.

Door security: The basics matter

Even the best thief deterrents are futile if a burglar can easily break into your garage by kicking in a door or picking a lock. Upgrade any hollow-core doors to stronger materials like steel and equip them with sturdy deadbolts. Remember to use these locks consistently, including the lock on the door leading into your house.

Discretion: The best policy

Avoid giving burglars extra incentive to break into your garage. Store valuable items out of sight and keep your garage door closed when not in use. Consider additional locks or locked cabinets inside your garage for added security. Even if a thief manages to breach your garage door, they won't be able to grab your gear and dash out the door easily.

By following these tips, you can significantly enhance the security of your garage and, by extension, your home. Stay safe and enjoy the warm weather without worry.

Upcoming events



Neighborhood clean-up events

Time: 8 a.m.-2 p.m.

Date: May 4: St. John's Church, 2351 Pleasant Grove Blvd.

May 18: Bridgeway Church, 8150 Industrial Avenue

Dispose of unwanted items at no cost.

Assemble your unwanted items and ensure they only include acceptable materials.

[See this list for unacceptable items.](#)



Senior safety presentation

Time: 1 p.m.-3 p.m.

Date: May 16: Martha Riley Library

May 23: Maidu Community Ctr.

Seniors are often the target of scammers. In this presentation you will learn how to recognize and avoid fraud, scams, elder abuse, and other crimes that target seniors.



Updated Crime Map

Want a look at recent crimes occurring in your neighborhood? Check out the Roseville Police Department's new [City of Roseville Crime Map](#).

Also, check out the [Roseville Police Crime Log](#), a snapshot of crime that happens throughout the community. Information is power, and many crimes are preventable. Look at our current edition to see the trends and where you could take proactive steps to avoid becoming the next victim.





Beware of tech support scams

You get a security pop-up telling you to call a number because your bank, investment, or retirement account has been hacked. The scammer says the only way to protect your money is to transfer it to a new account.

However, the new account is controlled by the scammer who quickly cleans it out. Other scammers may say to "protect" your money you need to buy gift cards or Bitcoin. Some may even send a courier to your house to pick up the money.

Here's what to know from the Federal Trade Commission:

- **Never call a number on a security pop-up warning.** Pop-ups that tell you to call tech support are always scams.
- **Never move or transfer your money to "protect it."** Only a scammer will tell you to do that.
- **Never give someone a verification code to log in to your account.**

Scammers want it to get into your account.

- **Call your real bank, broker, or investment advisor if you're worried.** And use a number you know is real.

Learn more about [tech support scams](#). And tell the FTC about tech support scams at [ReportFraud.ftc.gov](https://www.ftc.gov/report-fraud).



Roseville residents scammed

Beat: 6
Date: 3/20/24
Neighborhood: Blue Oaks

The victim was trying to log into Facebook on 03/20/2024. A Microsoft window popped up stating the computer had a virus and to call a number to resolve it. The victim called the phone number and spoke with a person reportedly working for a "federal wallet." The victim was informed there was a charge on her account for Pornhub. The suspect instructed the victim to go to the bank and withdraw all the money from checking and savings accounts and had information regarding the accounts. The victim withdrew the money and was instructed to go to a location to deposit the money in a "federal wallet". At this point, the Victim believed the situation was suspicious and ceased communication.

Beat: 7
Date: 3/22/24
Neighborhood: Fiddymont Farms

The victim was called by a number not recognized. The person on the other end of the line asked if they had purchased an Apple Macbook and had it delivered to Albany. The victim replied that they did not, and the person on the phone told them that their bank account had been compromised. After several redirects, the victim was instructed to go to their bank and withdraw all of their cash to save it from being stolen. The victim did so without question. The suspect then told the victim that it would be illegal for him to keep so much physical cash in one place, so they would need to find a place to store it. The suspect then offered to have "an agent" come to the victim's residence to pick the money up in person, promising the victim that the money would be returned the next day to a proper bank account. At approximately 2230 hours on 3/22/2024, a male came to the victim's residence and was given the cash. The victim stated that he emptied his bank account and gave it all to this suspect, for a total of \$31,400.

Beat: 6
Date: 3/12/24
Neighborhood: Blue Oaks

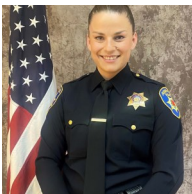
The victim received a text from the Internal Revenue Service (IRS) informing that an unknown suspect had attempted to submit a 2023 tax return using the victim's social security number. The victim has not yet filed a 2023 tax return and did not permit anyone to file a tax return on their behalf. A subsequent phone call to the IRS confirmed that the text was legitimate and an attempt to file a fraudulent tax return occurred.

Meet Roseville's two new officers



Officer Souza comes to us with law enforcement experience from the Woodland Police Department. He says he chose to pursue a career in law enforcement because "I wanted a career that I could be proud of. I always appreciated how a police officer's day-to-day tasks varied and each day can be vastly different. I also wanted to be like my uncle and godfather, who were CHP Officers."

In his free time, he enjoys playing the electric guitar, camping, and watching his favorite sports teams, the Chicago Bears and Cincinnati Reds.



Officer Sawtelle comes with law enforcement experience from the Sacramento Police Department. She says she chose to pursue a career in law enforcement because "I have always wanted to help and protect people. Growing up in a law enforcement family (both parents were officers for the Los Angeles County Sheriff's Department) taught me there is no better career than being a police officer."

In her free time, she enjoys spending time with her family, working out, and training in mixed martial arts.

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1051 Junction Blvd.
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[roseville.ca.us/police](https://www.roseville.ca.us/police)



**Community Events
& Neighborhood Watch**
PDCommunityServices@roseville.ca.us
(916) 774-5050



Please send comments or suggestions to: pdcommunityservices@roseville.ca.us or call (916) 774-5050.
The "9-1-1" is published for City of Roseville's residents by the Community Relations Division of the Roseville Police Department.

